I am not D/HOH, nor is anyone in my immediate family. However, I am fluent in ASL, active in the D/HOH community, and am aquainted with many people who use the VRS service. I have also used the TTY/Relay service many times at my place of employment to communicate with members of the D/HOH community. Frankly, I am appalled at any government who thinks that taking away the fundamental rights of a D/HOH person is acceptable! They deserve this [VRS] service FREE of charge!